***John Napier, PMP, CSM***

Senior Project Manager and Business Process Engineering professional in resolving computer infrastructure, storage and client relocation challenges in rapid time with minimal interruption. Extensive experience in Financial, government, educational and health care working with high   
C-level executives and federal government in highly regulated environments.

**PROFESSIONAL EXPERIENCE:**

**Northern Trust, Chicago IL 2012 – Present**

**Consultant – Project Manager**

* Senior Project Manager responsible for the ‘restack’ initiative to relocate 1,500 partners across multiple buildings in the corporate Chicago campus. Coordinated with construction, logistics, security, infrastructure and corporate real estate to ensure a non-disruptive relocation in an active and regulated environment. Project showcased as a key Northern trust initiative for 2013.
* Senior Project manager of the “Poseidon” project integrating a $120 Billion hedge fund’s back office into North Trust’s infrastructure and facilities. Managed appropriations, budget, scope schedule and coordination with other business units.
* Infrastructure Project Manager for multiple Northern Trust initiatives, delivering infrastructure and application and system design life cycle solutions in a complex, global, 24/7 mission critical environment. Responsible for multiple 'virtual' team members both domestic and off shore resources. Responsible to managing scope, budgets, costs and time frames.

**Children’s Memorial Hospital, Chicago IL 2011 – 2012**

**Consultant – Project Manager**

* Project Manager for the migration of Children’s Memorial Hospital to their new 25 story state of the art location in Chicago. Managed the implementation of, 3,000 new PCs and migration and redeployment of 1,200 PCs and associated support equipment.
* Managed relationships between Children’s Memorial and multiple hardware, software and service providers.
* Integrated systems with Children’s medical systems both stand alone and enterprise wide.
* Coordinated with back end services, EPIC, telecom, imaging, patient services, engineering, environmental, union transportation services and all end users from patients to doctors.
* Designed ergonomic and user friendly physical deployment of peripherals in all aspects of the hospital environment.
* Reported to IT Director, CIO, CFO and Program Manager.

**American Electric Power, Columbus Ohio 2008 – 2011**

**Consultant - Project Controller**

* Project Manager for ERCOT, responsible for AEP’s participation in a $200 million program for trading of energy futures conforming to Sarbanes–Oxley and NERC/CIP business resiliency for utility providers across North America. Responsible for scope, resources, change management, risk management and budget. Reported to upper level management including status reports at the United States Congressional level.
* In 2013 the ERCOT project was voted “exchange of the year” accounting for 22% of all energy exchange futures and 60% of nodal energy exchange futures in the United States.
* Project Manager for GRIDSmart, responsible for multiple projects under the government funded GridSmart program to improve and modernize electricity distribution and metering across the US. Managed a portfolio of application development projects using Agile and Waterfall methodology.

**JP Morgan, Chicago, IL 2003 – 2008**

**Project Manager, Vice President, Global Technology Infrastructure**

* Managed the deployment of hardware, application and infrastructure for 12,000 commercial clients across the US and EMEA.
* Increased deployment rate 300% while decreasing post deployment issues by 25%.
* Managed part of JPMorgan Chase’s $100M Data Protection Initiative, to provide resiliency and adaptability by centralizing data management and security for more than 400 sites worldwide. Data is compressed and sent to core sites, where it’s replicated to a centralized bunker using a virtualization strategy that eliminates the need for local tapes. This approach cut the tape backup infrastructure by 40%, improved floor space use by 50%, and provided significantly enhanced response and restore times.

Offsite storage was significantly reduced and provided tighter control of sensitive information.  
More than 300 employees and nearly 200 vendor personnel participated in this effort.

* Award for most improved Line of Business.
* Award and bonus for “going above and beyond”.

**Ronin Consulting, Chicago, IL 1999 - 2003**

**Project Management Office, Principal**

* Director and Senior Project Manager of a programming and infrastructure consulting business.
* Directed staffing and consulting needs to premier clients for infrastructure, business continuity, disaster recovery and system development life cycle projects. Delivered multiple simultaneous projects on time and on budget, in mission critical environments with improvements and migration to leading edge technologies.
* **ABN - AMRO 2003**
* Project Manager responsible for server and storage migration for ABN AMRO; a provider of bank servicing retail, private and commercial banking and specialist activities for Energy, Commodities & Transportation, Clearing and collateralized Finance.
* Managed consolidation of 8 separate data centers to a single data center located in ABN-AMRO’s new North American headquarters.
* Deployment of 1,400 Intel based and ‘Open Systems’ servers for ABN-AMRO. Managed ABN’s migration and Business Continuity Planning, in their relocation to the national headquarters. Coordinated multiple business units and geographical groups over a year.
* Planned for a full range of migration and recovery for all IT storage systems.
* **The Options Clearing Corp. 2001-2003**

Project Director responsible for moving all of OCC’s facilities (440 S LaSalle to 1 N Wacker). Implemented a solution using diverse redundant fiber links and Nortel’s DWDM system to provide seamless connection between the two buildings during the two months of the physical move. The project was a success and did not require implementation of risk mitigation plans or any back up facilities or Disaster Recovery.

* Led the Options Clearing Corp. team on designing an Options Linkage Authority (OLA) system to connect the Options Exchanges allowing them to communicate on Options purchases. Originally mandated by the SEC the OLA project was open to all bidders.
* Managed business continuity for clearing and settlement services for options, futures and stock loan financial transactions.
* Developed and managed the disaster recovery / business continuity plan for the build-out of the OCC remote disaster recovery site, “Phoenix”.

**Inacom, Chicago, IL 1998-1999**

**Business Solutions Architect**

* Directed all information technology projects for eastern region from conception to post-implementation.
* Led project management teams for East Coast and Midwest regions on all projects in excess of $1 million dollars. Developed proposals, implementation plans and project management structure for multiple simultaneous clients managing a portfolio of projects totaling $40 Million per year.
* Managed design, implementation and staffing of the $5.7 million International Technology Operations Center (ITOC) for worldwide support of Tenneco and Tenneco affiliates.
* Reviewed network management strategies and RFP’s submitted by vendors. Developed and monitored companywide project plan involving 5 managers and 12 consultants. Simultaneously managed relocation and move of personnel and IT systems to new location in a one year project. Combined three separate Tenneco Divisions into the new world Headquarters in Lake Forest.

**Automated Concepts, Inc., Chicago, IL 1994 - 1998**

**Director of Technical Services**

* Senior consultant and director of IT practice for an established management consulting firm with nationwide clientele.

**Businessland Tokyo, Japan 1986 - 1994**

**Director of Technical Services,**

* Directed Japanese business unit for all aspects of technical services, hiring, management, sales, and vendor and customer relations. The location was a joint venture between Softbank, Toshiba and Bussinessland.
* Designed and managed Oracle relational database and supporting network storage to provide stock tracking for Shearson Lehman Brothers – Asia and Tokyo Forex.

**EDUCATION**

* Certified Financial Planner, Northwestern University (in progress)
* Architecture coursework, The Ohio State University 2010
* Advanced IT Project Management Certification, Northwestern University 2004
* Strategic Planning Certificate, Northwestern University 2002
* Masters Certification, Telecommunications, DePaul University 1992
* BGS, Economics, University of Michigan 1983

**TECHNICAL SUMMARY:**

* **PMP**, Project Management Professional from the Project Management Institute
* **CSM**, Certified Scrum Master, Agile Methodology
* **CNE**, Certified Network Engineer from Novell
* **CCNP,** Cisco Certified Network Professional
* **MSCP**, Microsoft Certified Professional; Microsoft Office and Project Server
* **MSCP**, Microsoft Certified Professional; Microsoft Project Server